

Privacy Policy

TTI Delivers Effective Date: Jan 1, 2026 **Last Updated:** Jan 1, 2026

1. Introduction

TTI Delivers ("TTI," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [www.ttidelivers.com] (the "Site"), request a quote, engage us for moving, logistics, or delivery services, or otherwise interact with us.

By using our Site or services, you agree to the practices described in this Privacy Policy. If you do not agree, please do not use our Site or services.

2. Information We Collect

We may collect the following categories of information:

2.1 Information You Provide Directly

- **Contact information:** name, mailing address, email address, phone number
- **Move and shipment details:** origin/destination addresses, inventory lists, move dates, special handling instructions
- **Account and billing information:** payment card details, billing address, invoicing information (processed through secure third-party payment processors)
- **Communications:** information you provide when you contact us via phone, email, chat, or contact forms, including customer service inquiries and feedback
- **Employment applications:** if you apply for a position with us, information included in your application, resume, and related materials

2.2 Information Collected Automatically

When you visit our Site, we may automatically collect:

- IP address, browser type, device type, and operating system
- Pages viewed, time spent on pages, referring/exit pages, and click patterns
- Cookies and similar tracking technologies (see Section 6 below)

2.3 Information from Third Parties

We may receive information about you from:

- Transportation management system (TMS) partners and logistics service providers
- Business partners, referral sources, or corporate relocation companies who engage us on your behalf

3. How We Use Your Information

We use the information we collect to:

- Provide, schedule, and coordinate moving, delivery, and logistics services
- Prepare estimates, invoices, and process payments
- Communicate with you about your move, shipment status, or service requests
- Respond to inquiries, complaints, and customer service requests
- Improve our Site, services, and internal operations
- Comply with legal, regulatory, and contractual obligations (including U.S. Department of Transportation and Federal Motor Carrier Safety Administration requirements applicable to household goods carriers)
- Detect, investigate, and prevent fraudulent or unauthorized activity
- Send marketing communications, where permitted, and in accordance with your preferences

4. How We Share Your Information

We do not sell your personal information. We may share your information with:

- **Service providers and vendors**, such as TMS platforms, payment processors, IT and data hosting providers, and communications tools, who process information on our behalf under confidentiality obligations
- **Subcontractors and third-party carriers**, where needed to complete a move or delivery
- **Professional advisors**, such as attorneys, auditors, and insurers
- **Government authorities or regulators**, where required by law, subpoena, or legal process, or to protect our rights, property, or safety
- **A successor entity**, in the event of a merger, acquisition, or sale of business assets

5. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information against unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Cookies and Tracking Technologies

Our Site may use cookies, web beacons, and similar technologies to:

- Remember your preferences and settings
- Understand how visitors use our Site
- Improve Site functionality and performance
- Support analytics tools (e.g., Google Analytics)

You can control cookies through your browser settings. Disabling cookies may affect the functionality of certain Site features.

7. Data Retention

We retain personal information for as long as necessary to fulfill the purposes described in this Privacy Policy, including to satisfy legal, accounting, regulatory (e.g., FMCSA recordkeeping), or reporting requirements, or as needed to resolve disputes and enforce our agreements.

8. Your Privacy Rights

Depending on your state of residence, you may have certain rights regarding your personal information, which may include the right to:

- Request access to the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your personal information, subject to certain exceptions
- Opt out of marketing communications at any time
- Request a copy of your information in a portable format

To exercise these rights, please contact us using the information in Section 12. We will respond in accordance with applicable law. We will not discriminate against you for exercising your privacy rights.

9. Children's Privacy

Our Site and services are not directed to individuals under the age of 18, and we do not knowingly collect personal information from children. If we learn that we have collected personal information from a child without parental consent, we will take steps to delete that information.

10. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of any third-party sites you visit.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal, operational, or regulatory reasons. The "Last Updated" date at the top of this policy indicates when it was last revised. We encourage you to review this Privacy Policy periodically.

12. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

TTI Delivers

Contact Corporate: 904-280-0608

Hours: Monday–Friday, 8:00 AM–5:00 PM EST

Headquarters: 90 Fort Wade Rd, Suite 250, Ponte Vedra, FL 32081

Website: [Contact TTI Delivers](#)