



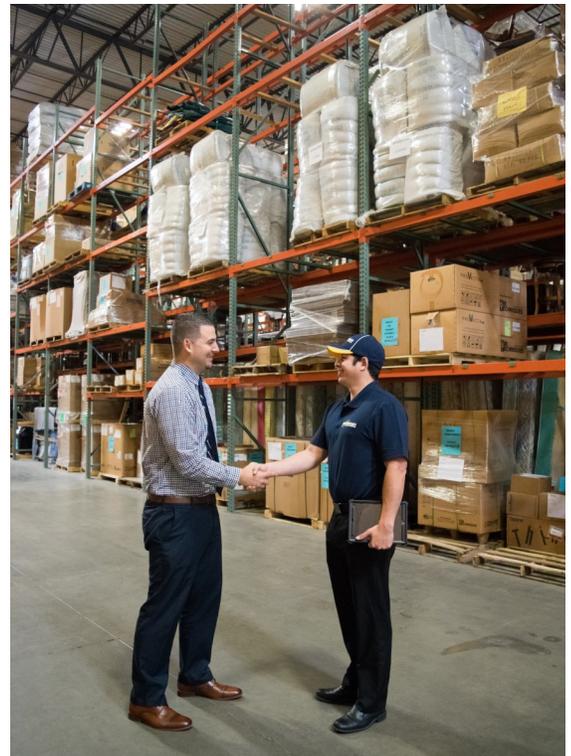
CASE STUDY

RETAIL | TRANSPORTATION, WAREHOUSING & FINAL MILE

Timing plays a pivotal role in the retail sector, particularly within the intricate web of supply chain operations. Leveraging our extensive network of global partnerships, our logistics experts have forged close alliances with major retailers. This collaboration facilitates seamless coordination of transportation, warehousing, inventory management, and installation services, streamlining supply chain processes and ensuring timely store openings. Below is a case study illustrating how we deliver such comprehensive solutions.

PROJECT:

Building and maintaining a brand's value requires consistency and reliability. In this project, a leading designer brand with a global presence was undergoing a period of growth. The designer realized the need for a company with a global network and supply chain expertise to manage freight forwarding, transportation, warehousing, inventory consolidation/management, specialty delivery, and last-mile services associated with opening and managing a large portfolio of stores in a short period. The client reached out to us for its global warehousing network, industry expertise, and highly regarded reputation in consistently handling specialty delivery and maintenance services.



THE SOLUTION:

We provided the client with a comprehensive solution that ensured the supply chain ran efficiently and effectively, meeting their commitments.

The services we offered included:

- Designing a detailed timeline and process for accurately planning future store openings.
- Confirming the accuracy and preparation of customs documentation (commercial invoice, certificate of origin, shipper's export declaration, etc.) for the goods.
- Providing a network of global freight forwarders to manage the international transportation of their furniture, fixtures and equipment.
- Consolidating inventory at multiple warehouse locations, coordinating delivery schedules with multiple stores and providing complete visibility.
- Executing final mile services at delivery, including expedited or next-day requests.
- Ensuring on-time delivery to enable the installation crew to complete work as scheduled.
- Coordinating amongst client representatives, building managers, installers and other service providers.
- Providing ongoing maintenance of fixtures by offering repair, internal movement, servicing various upkeep requests, and recycling services.
- Maintaining a detailed inventory database for all product store at various warehouse locations, creating 24/7 visibility.
- Supplying monthly invoicing with line item detail by store number.

EXECUTION:

We provided a one-stop shop for all their supply chain needs, enabling the client to open new stores and remodel existing ones while keeping budgets and timelines on track. Our global footprint allowed the client to choose regional and local warehouse locations that reduced both time and cost for store deliveries. Several years and hundreds of stores later, the global designer brand continues to rely on us for their supply chain needs.

FOR MORE INFORMATION CONTACT US TODAY!
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